

HOW TO REDEEM YOUR CODE(S)		
A	ENSURE YOU HAVE THE FOLLOWING	<ul style="list-style-type: none"> <li>Redemption codes(s) located above</li> <li>Valid e-mail address</li> </ul>
B	Click Link	<a href="https://etds.universalorlando.com/redeem">https://etds.universalorlando.com/redeem</a>
C	CREATE ACCOUNT	<ul style="list-style-type: none"> <li>Enter your first and last name, phone number and valid e-mail address</li> <li>Create username, password and choose a security question and answer</li> </ul>
D	DEPOSIT CODES	<ul style="list-style-type: none"> <li>Type the redemption code in the appropriate field and verify information</li> <li>Redemption codes will remain in your account until they are used or expire</li> </ul>
E	CREATE ORDER	<ul style="list-style-type: none"> <li>Enter the number of tickets you intend to use (if applicable)</li> <li>Determine the dates the tickets will be picked up and used</li> <li>Enter the name, phone number and e-mail of the person picking up the tickets</li> </ul>
F	RECEIVE ETDS ORDER CONFIRMATION NUMBER	<ul style="list-style-type: none"> <li>Select method and/or enter additional e-mails to receive the order confirmation</li> <li>Review order details and submit for processing</li> <li>An ETDS order confirmation will be assigned to your submission</li> <li>Check e-mail and /or print confirmation letter for park admission</li> </ul>
G	HAVE FUN!	<ul style="list-style-type: none"> <li>Once at the park, follow the instruction below to pick up tickets</li> <li>On behalf of Coca-Cola, have fun!</li> </ul>

#### WHERE TO PICK UP TICKETS

OPTION 1	WILL CALL KIOSKS FASTEST OPTION – SHORTER LINES	OPTION 2	FRONT GATE TICKET WINDOW SLOWER OPTION – LONGER LINES
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#### ENSURE YOU HAVE THE FOLLOWING

<ul style="list-style-type: none"> <li>Order confirmation number</li> <li>Credit card*</li> <li>Telephone number assigned to the order</li> </ul> <p>*name on the credit card must match the name on the confirmation.</p>	<ul style="list-style-type: none"> <li>Order confirmation number</li> <li>Valid photo i.d.</li> <li>Telephone number assigned to order confirmation</li> </ul> <p>*Use this option if you do not have a credit card or your card does not work</p>
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#### RETRIEVING TICKETS

<ol style="list-style-type: none"> <li>locate Will Call Kiosks at the entrance of Universal Studios &amp; Islands of Adventure</li> <li>swipe credit card</li> <li>enter confirmation order number</li> <li>enter telephone number</li> </ol> <p>*for identification purposes only – it will not be charged</p>	<ol style="list-style-type: none"> <li>locate the Front Gate Ticket Windows at the entrances of Universal Studios &amp; Islands of Adventure</li> <li>provide confirmation order number</li> <li>show a valid photo i.d.</li> <li>provide telephone number assigned to order confirmation</li> </ol>
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**REDEMPTION CODES ARE NOT TICKETS AND WILL NOT GRANT ACCESS TO THE PARKS.** You **MUST** create an account in Universal Orlando's *External Ticket Distribution System* to deposit codes. You can then place an order by submitting the date, name, and phone number of the person picking up the tickets. Once submitted, and **ETDS ORDER CONFIRMATION NUMBER** will be assigned to your order, allowing entry into the park(s). The person assigned to the order must be present to receive tickets. Admission to the park(s) are valid only on the day you pick up the tickets from the will call kiosk or front gate ticket window. Unused tickets received from the will call kiosks or front gate ticket windows will be voided the following day and cannot be replaced.